

## **Tech Tip Tuesday—May 23, 2017**

*Note: there will be no Tech Tip next week because of the Memorial Day Holiday*

### **REMINDER: CREDIT CARD PROCESSING IN “OLD” LIVERY WILL STOP WORKING IN JUNE**

As a follow-up to our March tech tip, we are reminding you that PayPal (used for credit card processing) is upgrading their security standards in June so that all transactions must be encrypted using something called “TLS 1.2”. Therefore, in order to process credit cards (including deposits), you must be running LiveryCoach.net on Windows 7 or newer. Please contact our tech support if you have any questions regarding this.

### **FAXING IS CHANGING**

While faxing was once considered advanced technology, that was back in the day. As technology as progressed, faxing has become quite rare. Our old faxing solution required a physical modem and phone line to be connected to the LCComm machine. As many of our customers have moved to virtual machines or even hosted solutions, this has become technically difficult if not impossible, which hasn't mattered to many of you because so few of you fax anymore anyway.

Nevertheless, we do know that there are a few of you that still require a faxing solution. So after researching a number of different electronic fax providers, considering among other things price and ease of integration, we are happy to announce that we have completed an integration with a fax solution called Faxage ([www.faxage.com](http://www.faxage.com)). The Faxage solution no longer requires a modem and phone line—all you have to do is create a faxage account, which can be as little as \$3.95/month (and about \$0.05/fax). Other plans are available depending on volume. Note that Faxage only supports faxing to the US and Canada.

At the same time, our old faxing solution, which requires a modem and phone line, is becoming too difficult to support on modern platforms. Therefore, if you are currently using faxing with your old modem and phone line, you will need to establish a Faxage account and switch in the near future. If you want to keep your existing modem/phone line solution (because you have a high volume of international faxes, for example) please contact us.